

## Get your customer card here

### Amt für soziale Dienste – Sozialzentren

**Sozialzentrum Nord (North)**  
Am Sedanplatz 7, 28757 Bremen  
Gustav-Heinemann-Bürgerhaus station

**Sozialzentrum Gröpelingen/Walle**  
Hans-Böckler-Straße 9, 28217 Bremen  
Lloydstraße station

**Sozialzentrum Mitte/Östliche Vorstadt/Findorff (City Centre/East suburb/Findorff)**  
Rembertiring 39, 28203 Bremen  
Rembertistraße station

**Sozialzentrum Süd (South)**  
Große Sortillienstraße 2–18, 28199 Bremen  
Westerstraße station

**Sozialzentrum Vahr/Horn-Lehe**  
Wilhelm-Leuschner-Straße 27/27a, 28329 Bremen  
Wilhelm-Leuschner-Straße station

**Sozialzentrum Hemelingen/Osterholz**  
Pfalzburger Straße 69a, 28207 Bremen  
Föhrenstraße and Weserwehr stations

## Validity area



## Your route to the StadtTicket



### Step 1: Contact Amt für soziale Dienste – Sozialzentren

You can get your mandatory customer card at the Sozialzentren of Amt für soziale Dienste. Please have your identification or passport and a passport photo with you. If you get unemployment pay (SGB II) please also bring a confirmation about the receipt of benefits. You will obtain your customer card immediately on site.

### Step 2: Purchase ticket

The StadtTicket can be purchased at many public transport companies that provide services within the StadtTicket's area of use.

### Step 3: Enter number and ride

The StadtTicket is only valid in combination with a valid customer card, whereby your customer card number has to be entered on the StadtTicket.

## StadtTicket Bremen 2018



© Martin Rospek

## Information, eligibility and area of use

€ 38.90/month for adults

€ 30.30/month for children/pupils and apprentices

As of 11/2017. Subject to errors and modifications.

**bremen**  
Amt für Soziale Dienste

[www.amtfuersozialedienste.bremen.de](http://www.amtfuersozialedienste.bremen.de)

Verkehrsverbund Bremen/Niedersachsen

VBN 24h Service Hotline  
0421/59 60 59

[en.vbn.de](http://en.vbn.de)



Verkehrsverbund  
Bremen/Niedersachsen



## WHERE

### can I use the StadtTicket?

The StadtTicket is valid for all VBN public transport within the city limits of Bremen (zones 100 and 101).

## WHO

### can use the StadtTicket?

The Sozialzentrum of Amt für soziale Dienste will review your eligibility to use the StadtTicket. Requirements are: you receive unemployment pay (SGB II), social security (SGB XII Cap. 3, minimum living wage support, or SGB XII Cap. 4, old-age basic income support and while reduction in earning capacity) or services according to the Asylum Seekers Benefits Act (AsylbLG) and you live in the Free Hanseatic City of Bremen. Residents of institutions, who receive services according to SGB XII, can usually also use the StadtTicket.

## WHAT

### do I need for the StadtTicket?

To use the StadtTicket, you need a customer card (Kundenkarte), which you can receive for free from your Sozialzentrum of Amt für soziale Dienste upon eligibility. Please have with you your identification or passport and a passport photo. If you receive unemployment pay (SGB II) please also bring a confirmation about the receipt of benefits.

Pupils from age 15 and apprentices additionally need to present either a certificate from their school or place of apprenticeship.

You can apply for an extension for your customer card at your Sozialzentrum of Amt für soziale Dienste. Please bring the relevant certificates. If all extension fields on your customer card are filled, you must receive a new customer card.

## HOW MUCH

### does the StadtTicket cost?

The StadtTicket for adults costs **€38.90** for one calendar month. The StadtTicket for children, pupils and apprentices costs **€30.30** for one calendar month.

## WHERE

### can I purchase the StadtTicket?

The StadtTicket can be purchased at many VBN companies which provide transport in Bremen, at their customer centres, at private sales points, at ticket machines as well as in some regional buses.

## WHAT

### is good to know when using the StadtTicket?

The StadtTicket is non-transferable. It is only valid in combination with a valid customer card, whereby your customer card number has to be entered on the StadtTicket. AnschlussTickets to enlarge the area of use may be used for €3.55 for adults or €2.60 for pupils and apprentices in combination with your StadtTicket.

## WHEN

### can other persons ride along with me on the StadtTicket?

With the StadtTicket for adults, you can take along another adult and up to four children from 6 to less than 15 years free of charge from Monday to Friday from 7 p.m. and the entire day on Saturdays, Sundays and bank holidays. With the StadtTicket for children, pupils and apprentices, other persons may not ride along.

## WHEN

### do I have to pay the NightLine surcharge?

When a night bus (identified with an "N") is used, each traveller has to pay the surcharge of €1 once per night (until 4 a.m.). NightLine surcharges are available at a reduced price when bought in advance (4xTicket = €3.60; €0.90/ticket).

## WHAT

### do I have to pay attention to when being controlled?

Should it be proven that you are not complying with the terms of usage when being controlled (e.g. customer card number is not on the StadtTicket or you are outside the area of use), you will have to pay a fee of €60.

Should you have forgot your StadtTicket, you can show proof of ownership together with the voucher received within one week at the company which issued the voucher. The fee is then reduced to €7.

## WHAT

### are the alternatives?

If several adults in your household only want to use one – transferable – ticket for Bremen (zones 100 and 101), you have the following alternative options:

- The ordinary MonatsTicket for adults for €65.00
- MIA for €53.70 per month
- MIAplus for €60.20 per month

For young persons up to the age of 21, the Jugend-FreizeitTicket may be an option for €20.70/month or €163.20/year. This ticket is valid during the week (Mon to Fri) from 2 p.m. and throughout the entire Verkehrsverbund Bremen/Niedersachsen area. Plus, it is valid on weekends and bank holidays the whole day.

You can find more information about ticket offers at [en.vbn.de](http://en.vbn.de).